

A proactive Student Clinic: Improvisation of the existing Student Clinic

In the process of improvisation of the existing Student Clinic, a new appointment system based slot allotment for students for their hospital visit is planned. Trial run in three departments - medicine, orthopaedics and ophthalmology is planned initially which will be then subjected to all other departments.

This new system is effective from 24th October 2016.

Contact number of the Student Clinic : 0820 29 22057

The Outcome expected out of this trial is:

1. The student can take an appointment at his/ her convenience.
2. The student can avail medical benefit without much **waiting**.
3. ABSENTISM from the classes due to waiting for consultants can be avoided.
4. Students can avail timely medical service at KH Manipal without delay, avoiding **over the counter medications** / self-medications.
5. Smooth functioning of the Student Clinic and faster channel for students.

Following are the requirements to be followed by the student to avail this service :

Steps in general:

1. Call the Student Clinic Clerk on the previous day and take an appointment.
2. Provide the Student's details like : hospital number, mobile number, the department to be visited, and **also the unit which the student visited during the previous visit in case of review**.
3. The Student Clinic Clerk will fix up the appointment and **the student will receive a sms confirming the same**.

Department of Medicine :

Monday to Saturday from 5 to 6:30 pm, a dedicated consultant is available to see the students either in Medicine A or B OPD. They will see the students on any day, they do not follow unit system during this time. This timing is dedicated only for students.

Students need to take appointment from the Student Clinic Clerk on the previous day so that their medical records are ready during consultation.

Department of Orthopaedics (bone specialist/accidents and emergencies) :

Fresh consultation: Student needs to call the clerk at the Student Clinic on the previous day and take an appointment and he / she will receive a sms regarding the confirmation of the appointment.

Repeat visits for consultations and medical certificate: Strictly follow the **days / UNIT** of your previous visit (outpatient department/ trauma center) and take appointment on the previous day (via Student Clinic). Please note they follow **unit wise consultations strictly**.

However, any emergency will be seen at all times in trauma triage irrespective of any unit if it is really an emergency.

Department of Ophthalmology :

Fresh consultation: Student needs to call the clerk at the Student Clinic on the previous day and take an appointment and he / she will receive a sms regarding the confirmation of the appointment.

Repeat consultation: Fix up an appointment with the concerned UNIT consultant through the Student Clinic on the previous day. Ideally better to follow the same unit, unless it is an emergency.